FortiToken Quick Start Guide (Apple)

For Remote Access to applications like Outlook Webmail, Citrix and Intranet, please follow Steps 1-3 below to install and use FortiToken Mobile. Please ensure that you use a <u>PC</u> and Smartphone for each of these steps.

Step 1: Download and Install FortiToken

a) To Begin, please open the App Store on your Mobile Phone.



 b) Search for "FortiToken Mobile" in the App Store and select Install (Circled in Red) onto your device.



c) After Installation, open the **FortiToken Mobile** Application on your phone.



Step 2: Registering FortiToken to your Smartphone

- d) You should have received an email from <u>fortiauthenticator@unityhealth.to</u>
- e) Open the Email from your PC. The Email should look like the image below.

	itm.gc.FT0X066525CEEEDCF.EEDNLMINAINYX8UH.gng _								
	Welcome to FortToilen Mobile - One-Time-Password software bilen.								
	Please visit https://docs.forfinef.com/purduct/forficken/ for instructions on how to install your FortiToken Mobile application on your device and to activate your token.								
	You must use FortToken Mobile version 2 or above to activate this token. Activation Code for FortToken Mobile FTRMDB65252EEECF, which you will need to enter on your derica latter, is								
	"EEINLMWH4NYXBUH"								

 f) Attached to the email is an image file of a QR code (Example shown below). Download this file onto your computer and open it, as it will be required next.



 g) Open the FortiToken Mobile app on your phone. Select "SCAN BARCODE" (Circled in Red) and Scan the QR Code you downloaded and opened. The registration is now complete.



Please Note: The QR Code will expire in 1 week upon receiving the email. If you need another QR Code, please contact Helpdesk

Step 3: Using FortiToken for Remote Access to OWA or Citrix

- h) To access OWA or the Intranet remotely, please go to https://fortiportal.unityhealth.to. It is recommended that users access the site through Google Chrome or Microsoft Edge.
- i) Please Enter your username (unity\username) and password based on your site (see below for example) and select **login**. The system will then ask you for the **6 Digit FortiToken Code**.

		UNITY TORONTO Unity\username	HEALTH		UNITY HEALTH TORONTO	
		Log	in		Enter FortiToken	
j)	To find the FortiToken Code, open the FortiToken Mobile App code as shown below.		29463	and enter the 6 Digit		
		FortiToken E0CF	000			
	FortiToken	+ 545560				
	Code	Hide/Unhide FortiToken Code				

k) To access a specific app within the FortiPortal, select the appropriate icon.

Jnity Health Toronto										
DOKMARKS					_					
SMH Outlook Web Access	ST. JOES Webmail	PHC USERS-Missing Remote Desktop	Family Presence eTool	Unity Outlook Web Access	Paystub Classic View					
UnityNet Portal	WHSW Forms									

I) To access Citrix remotely, please see the Citrix User Guide here:

https://unityhealth.to/wp-content/uploads/2021/05/Citrix_Workspace_Installation.pdf