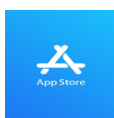


FortiToken Quick Start Guide (Apple)

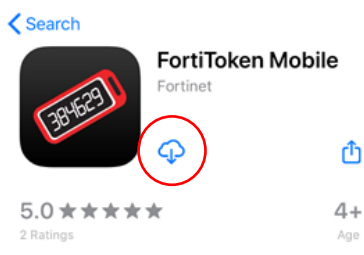
For Remote Access to applications like Fortiportal (Intranet, Webmail) and Citrix (Applications), please follow Steps 1-3 below to install and use FortiToken Mobile. Please ensure that you use a PC and Smartphone for each of these steps.

Step 1: Download and Install FortiToken

- a) To Begin, please open the App Store on your Mobile Phone.



- b) Search for “**FortiToken Mobile**” in the App Store and select Install (Circled in Red) onto your device.

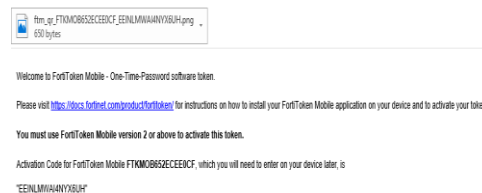


- c) After Installation, open the **FortiToken Mobile** Application on your phone.



Step 2: Registering FortiToken to your Smartphone

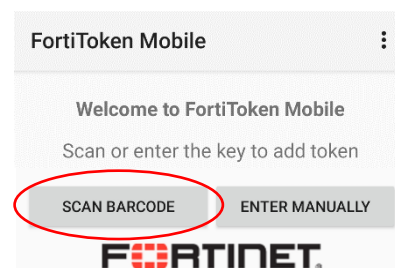
- d) You should have received an email from fortiauthenticator@unityhealth.to
- e) Open the Email from your PC. The Email should look like the image below.



- f) Attached to the email is an image file of a QR code (Example shown below). Download this file onto your computer and open it, as it will be required next.



- g) Open the **FortiToken Mobile** app on your phone. Select “**SCAN BARCODE**” (Circled in Red) and Scan the QR Code you downloaded and opened. The registration is now complete.



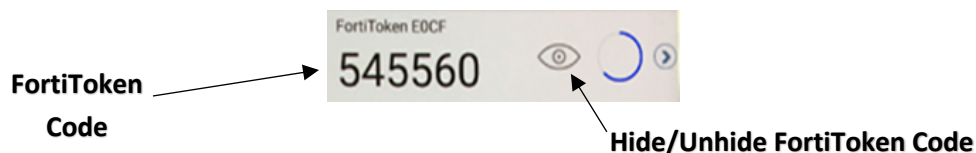
Please Note: The QR Code will expire in 1 week upon receiving the email. If you need another QR Code, please contact Helpdesk

Step 3: Using FortiToken for Remote Access to OWA or Citrix

- h) To access OWA or the Intranet remotely, please go to <https://fortiportal.unityhealth.to>. It is recommended that users access the site through Google Chrome or Microsoft Edge.
- i) Please Enter your username and password based on your site (see below for example) and select **login**. The system will then ask you for the **6 Digit FortiToken Code**.














- j) To find the FortiToken Code, open the **FortiToken Mobile App**  and enter the 6 Digit code as shown below.



- k) To access a specific app within the FortiPortal, select the appropriate icon.

Unity Health Toronto

Bookmarks

 SMH Outlook Web Access	 SMH Intranet Portal	 ST. JOES Webmail	 ST. JOES Intranet Portal	 Providence Webmail	 Providence Intranet Portal
 How to access my work PC remotely?	 Employee Self-Serve	 Learning Centre	 Family Presence eTool	 Unity Outlook Web Access	